

PMP Changes and Enhancements as of 8-28-2015
Recent improvements

PMP web portal redesign – Effective January 2014

- Electronic retrieval of user name and password
- Electronic changes to personal information

Web tutorial updates – February 2014

HIN/PMP single sign on – Effective April 2014

To promote use of the Maine PMP and the State Health Information Exchange (HIE) developed by HealthInfoNet(HIN), effective Thursday, April 10, the PMP is accessible directly from the HIN clinical portal through a single sign-on process. This will provide health care providers throughout Maine easier access to comprehensive patient data and assist them in providing effective patient treatment.

This single sign-on process will allow HIN users to bypass the entire PMP login process and launch directly from the HIN clinical portal to the PMP Practitioner/Pharmacist query portal patient site. All prescribers, dispensers and their delegates who are interested in using this feature must register to use both the PMP and HIN.

A PowerPoint is available that shows how to use the PMP through the HIE. The PowerPoint can be found on the PMP resources link under Promoting the Prescription Monitoring Program.

<http://www.maine.gov/dhhs/samhs/osa/data/pmp/resources.htm>

Important: To access the PMP through the single sign on, the medical organization must first be a member of the Health Information Exchange. If you are already a member of the HIE, do the following to gain access.

1. Request access through the HIN portal using the “Request PMP Access” link on the Links Menu.
2. Contact HealthInfoNet at customer care@hinfonet.org or 207-541-9250. Please include your PMP user name, first name, last name and date of birth in your message.

Reporting Changes and System Updates:

Unsolicited Report override (pharmacy/prescriber threshold report) – Effective June 2014

Prescribers can override the state notification threshold for the number of prescribers and the number of pharmacies a patient visited during the prior quarter.

Veterans Administration – VA Pharmacy reporting of data to the PMP – Effective 10/30/2014

The Maine Veterans Administration started its process to upload prescription data on dispensed medications to the PMP, uploads will occur on a **daily basis** moving forward.

Payment code and key added to the PMP patient report – Effective 12/12/14

The payment code shows how a patient paid for a prescription (personal pay, commercial insurance, mainecare etc.). The code and key have been added to the pdf and csv patient history reports.

New unsolicited threshold report notices - two new threshold notices intended to help providers monitor their patients prescription practices, improve patient care, and reduce drug related deaths by notifying prescribers when a patient surpasses the threshold, these are scheduled to begin by December 31, 2014. A prescriber will be notified by email informing them that they have an unsolicited report waiting to be reviewed in their PMP report queue when:

- 1) A patient has received multiple overlapping opioid prescriptions. **(Effective February, 2015)**
- 2) A patient exceeds a daily morphine milligram equivalent dose greater than 300 for 45 consecutive days over the last 90 days. **(Effective March 2015)**

These notices will be emailed on or around the 7th day of each month.

PMP Registration

As of May 1 2014 and effective August 1, 2014 per L.D. 1840 22 M.R.S. § 7249(5), the program worked with the licensure boards to automatically enroll prescribers of controlled substances when applying for a new or renewing a medical license. Automatic registration for prescribers is expected to begin by March 31, 2015. Other users of the PMP will have other options for registering. The processes are below:

Automatic activation of PMP registrations for prescribers – Target Date October 31, 2015

Will occur when:

- 1) The licensee DEA number is provided
- 2) The email address for the licensee is provided (for delivery of log-in and password information)
- 3) The medical license status of the licensee is active

Automatic deactivation of registered licensees will occur when a licensee no longer holds an active license.

Online Application Process for Delegate/Sub Accounts – Target Date October 31, 2015

By the end of March 2015, we expect to offer electronic registration for sub-account users. Steps involved in that process will include:

- 1) The applicant will access the online application through a URL web link (location to be determined)
- 2) The applicant must complete all the required fields before the application can be electronically submitted.
- 3) Upon final submission, a message will display informing the user that the application is processing.
- 4) The account will then auto approve and two emails will be sent to the user.
- 5) The delegate will then need to notify the master account holder to link to their account. The user will not be able to run a query until the master account holder links the account.

Rule Making Change – Effective July 11, 2015

SAMHS, with support of the PMP Advisory Board, proposed a DHHS rule change governing dispenser requirements. Proposed amendment will reduce dispenser reporting time from within 7 days of the controlled substance being dispensed no later than the close of business on the next business day. Also, the date(s) the prescription was filled and delivered (issued) will be required but a temporary waiver will be offered to those pharmacies that need more time to upgrade their reporting systems to reflect date sold.

Unsolicited Report override (Morphine Equivalent Dose) – Effective - TBD Prescribers can override the state set threshold for a daily morphine equivalent dose their patients have received.

Increased capacity to run PMP administrator reports – Effective TBD

The PMP is expanding capacity to run data at the State administrative level.

Add a text note field to a recipient record – Effective - TBD

PMP data once fully submitted by the pharmacy cannot be deleted. Prescribers will have access to a text field when they look up a patient in the system, which will allow the prescriber to make notes on the patient. One example of a text field use could be to help prescribers identify fraudulent prescriptions on a patient report. Text notes can be shared, not shared, marked active or inactive etc. and cannot be longer than 120 characters. SAMHS understands the sensitivity of health information and at this time has not determined how this enhancement will be administered.

Interstate Data Exchange:

Currently Maine's PMP is allowing data viewing (interoperability) with Alabama and Kentucky. Since September of 2012 providers have been able to view Alabama's data through the Maine PMP multi state link. In October 2014 Kentucky and Maine began interoperability. Currently, SAMHS is working to connect with other states. DHHS Commissioner has signed a Memorandum of Understanding to allow Maine to connect with 8 other states, which includes Massachusetts & Vermont. Maine is slated to start testing with Massachusetts shortly, followed by Oklahoma. Maine is one of two states signed on as a pilot state to connect with possibly 24 other states through use of another network. This project is scheduled to begin early next year.